

2008-09 Online Student Ticket Distribution

Below are detailed instructions for the 2008-2009 Online Student Ticket Distribution. Follow the instructions below to log into your student ticket account, request tickets and print tickets at home.

Logging into Your Account

- Open your web browser and go to www.tarheelblue.com
- Click the "Ticket Center" link in the top right corner. You will be redirected to a new site entirely devoted to UNC Ticketing.
- Click "Student Tickets" in the middle right of your screen, or on the navigation bar on the far left.

If you have previously registered for tickets, use "Option 1" and enter your PID and the password you created last year, and click "Sign In", to access your account. If you cannot remember your password, click on the "Forgot Password" link and enter the e-mail address you used to set up the account last year. Your password will be e-mailed to you. If this is your first year using the online ticketing system, use "Option 2" and click "Register." Enter your PID number in the box and click "Register." Enter your personal information and create a password unique to your account (Please refrain from using any special characters in your password such as, !@#%\$^&*, as they may prevent you from gaining access to your account in the future). Click on "Next Step" at the bottom of the page. Double check your personal information, and if all information is correct, click "Yes" at the bottom of the page.

Requesting Student Tickets within the Lottery

Once logged into your student ticket account, you can register for the games you would like to attend. Registration will be available the last ten days of every month for the following months' games (for example, for the October 11th football game, sign up will begin Sunday, September 21st at 10:00 am and will end Tuesday September 30th at 11:59 pm).

- To request tickets for a game, click on the name of the game.
- A preloaded default quantity of "1" will be in the request quantity box (this is the request, **NOT** the number of tickets), click "Add to Cart." Next, enter the appropriate Word Verification characters and click "Continue." By doing this you are telling the CAA you have interest in coming to the game.
- To request tickets for additional games, click on "Continue Shopping," and repeat the same steps for each of the other games for which you wish to register.
- Once you have chosen all the games that you are interested in attending, click on "Check Out."
- On the next page once again verify your e-mail address, check the box to agree with the "Terms and Conditions" and click "Submit." There is no charge for Student Tickets.
- Be sure to fully complete the previous steps to ensure your request has been processed.
- Upon completion of your online order, you will receive an e-mail confirming your request. If you do not receive a confirmation email in your inbox, be sure to check your spam filter and junk mail folders first, and then contact the ticket office. The ticket office is open Monday through Friday between 8:00 am and 5:00 pm or you can email studenttickets@unca.unc.edu (Keep in mind this email address is only monitored during the day, so any email sent at night will be answered the next business day).

You will be notified via e-mail if you are or are not randomly selected from the lottery for a game that you requested. If you were randomly selected you will then receive another e-mail containing the tickets in a .pdf format no less than 48 hours prior to the game.

PLEASE REMEMBER-

- By going through this process, you are entered into the Student Ticket Lottery for each game you choose.
- You will be notified via e-mail 7-8 days prior to the game if you have been randomly selected to obtain tickets to that game (see Distribution Timeline for actual dates and deadlines).
- The order in which students request tickets has no bearing on who is randomly selected to receive tickets. There is no advantage to being the first, nor is there a disadvantage to being the last student to request tickets.
- **Entering the lottery process does NOT guarantee a ticket to any game.**

Printing Tickets

After being notified via e-mail that you have been randomly selected to receive tickets through the distribution, you will receive a second e-mail containing the tickets in a .pdf format no less than 48 hours prior to the game. The second e-mail will contain a .pdf attachment containing the tickets. For **Football** you will receive one .pdf e-mail containing one ticket. For **Men's Basketball** you will get only one .pdf attachment with two pages for the two individual tickets (with the exception of the Duke distribution which is one .pdf containing one ticket). You must have a valid UNC OneCard for each ticket. Print and bring the attachment to the game, along with your Student UNC OneCard. **Please note student tickets are for full time UNC Students paying Athletic fees only.**

****To ensure you receive e-mails from the Ticket Office and the CAA, please include studenttickets@unca.unc.edu and webtickets@unca.unc.edu in your e-mail address book to allow e-mails to pass spam and junk mail filters.